



Patient Participation Group

Dr David Hindmarsh
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Disclaimer

Aim is to record and upload this to allow greater access.

Please DON'T ask any personal medical questions.

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AIMS

- 1) Introduction and welcome
- 2) Update on staff
- 3) 'You said, we did' update from previous meeting
 - a) COVID vaccinations
 - b) Pharmacy First
- 4) Potential research opportunities and PPG involvement
- 5) Practice booklet idea
- 6) Thank you and close

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Update on Clinical Staff

Dr Kirk leaving September 24



Debby Harvey Nurse Practitioner
resigned



*Currently in active recruitment for
both positions*

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You said.... We did....

1. Gluten free group information shared via other practices Facebook pages, and added to the BYTES resource hub (Suzanne Fletcher has been informed and is happy) <https://bytespcn.nhs.uk/resource-hub>
2. A brief introduction to other roles on the appointments page: <https://www.eaglescliffmedical.co.uk/appointments> (I added it to appts page as it's a much more popular page than "our staff" for increased awareness).
3. FAQ's section created on evening and weekend appointments page to address questions about enhanced access and whether EMP is open on a Sunday: <https://www.eaglescliffmedical.co.uk/evening-and-weekend-appointments>
4. Also addressed the "Is EMP open on a Sunday?" question on the contact us page: <https://www.eaglescliffmedical.co.uk/contact-us>

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You said.... We did....

ARRS staff

Call boards in the waiting rooms updated to give more information

Future plans:

YouTube/ Social media posts explaining



Olivia



Cheryl



Andy



Emma

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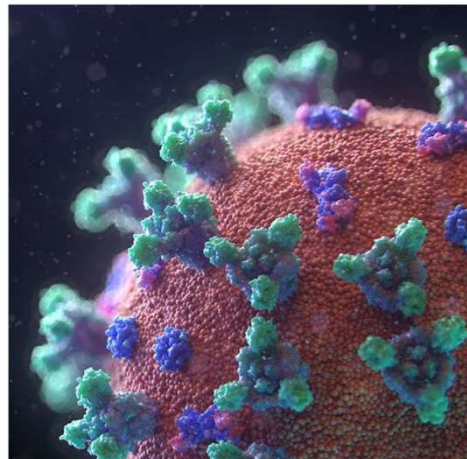
You said.... We did....

COVID Vaccinations

Currently vaccinating Over 75 years old and immunosuppressed

Care home residents completed
Currently engaging with house-bound
Regular clinics being run

Patients: Please respond to the text messages to book in



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You said.... We did....

HM Government NHS

PHARMACY FIRST
services available
without a prescription

For patients in eligible age ranges

Earache 1 to 17 years	Sinusitis 12 years and over
Impetigo 1 year and over	Sore throat 5 years and over
Infected insect bites 1 year and over	Uncomplicated urinary tract infections Women 16-64 years
Shingles 18 years and over	

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GP Contract

Poor uplift

Trying to balance finances vs not affecting clinical output

<https://www.pulsetoday.co.uk/category/2024-25-gp-contract/>

2024/25 GP CONTRACT



New PCN contract signals move to 'collaborative' vaccination delivery



New PCN contract increases onus on GPs supervising PAs



Income-protected GOF points double next week



99% of GPs vote 'no' to accepting imposed contract



Government announces April GP global sum increase



Fears over 'diluted' GP contract negotiations as Government states it merely 'consulted' BMA



Industrial action will not see practices 'shutting doors', says BMA GP leader



GPC reveals 8.7% funding demand as contract referendum opens



BMA GP industrial action preparations 'disappointing', says DHSC



BMA plans for GP industrial action in November

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Research

Research occurs all throughout healthcare



Several 'studies' happening



Ability to contribute to future healthcare/ innovation



Potential source of income

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Research

What we would like?

A group from the PPG to help us review research opportunities and act as a 'patient voice' to see if they are happy to proceed with research projects.



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Next provisional meeting

September 2024

Probably Thursday 12th September

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Practice booklet

Following on from last time...

Found this, what do you think?

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Thank you?
Any questions

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