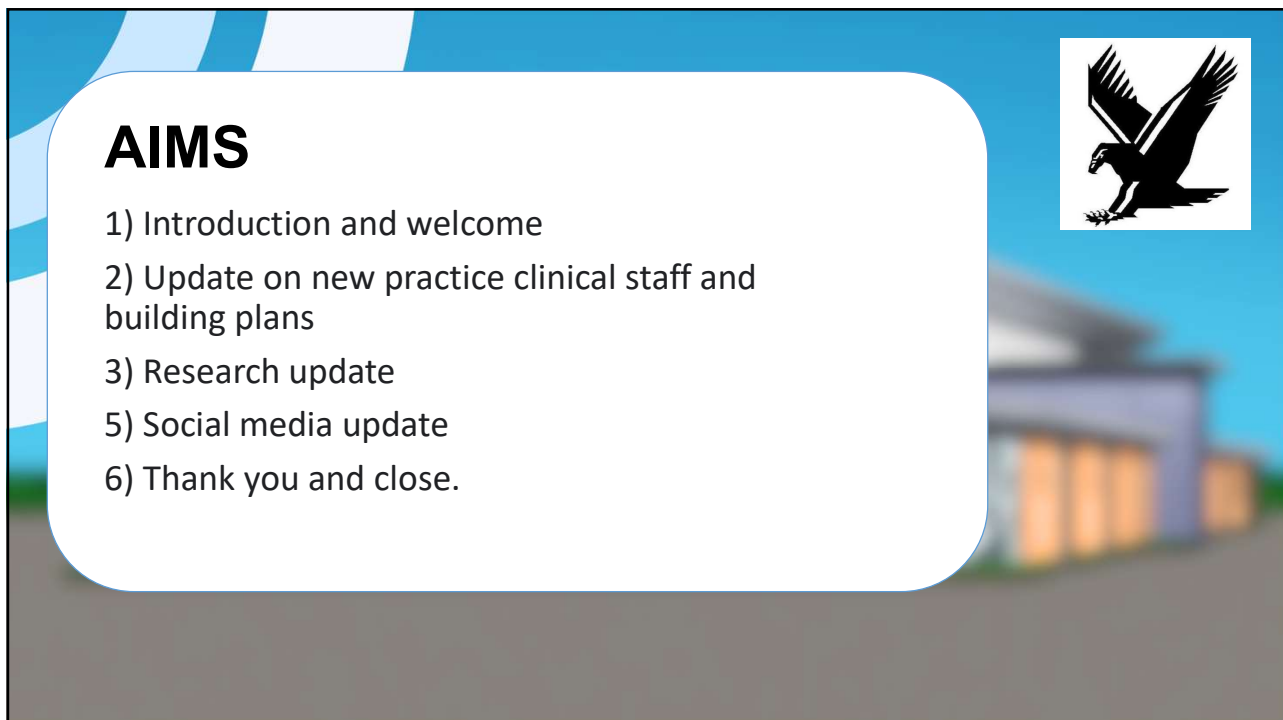




1



2

Patient Participation Group

- Help patients take more responsibility for their health
- Contribute to the continuous improvement of services and quality of care at the Practice
- Improved communications between the Practice and its patients and promote patient needs and aspirations
- Provide practical support for the practice and help to implement change

3

Building updates



Increase in room capacity.

Improved telephone room

More clinical space

4

Staff updates



Hannah
Taylor



Dr Nicola
Cottle

5

Services Update



- Minor surgery
- ANP Taylor is trained in removal of small lesions, ingrowing toenails.
- This still has to be within NHS guidance and so not a 'private service'

6

Research



Just starting!

Dementia text

Chronic pain and medications

7

Research



Looking for participants:

- have had an appointment with a doctor or clinician about an illness or pain where an infection or pain relief was discussed
- or had a medication review about an opioid or antibiotic already being taken
- what happened when you spoke to the doctor or clinician
 - if you were prescribed the medicine
- how you are managing your illness or pain since then
- what you thought about being prescribed, or not prescribed, one of these medicines
- what was written in your medical records about your appointment with the doctor.

8

Summary

- 1) Updates
- 2) Practice clinical staff
- 3) Building plans
- 3) Macmillan Coffee morning
- 4) Death certification update
- 5) Thank you and close.

