



# Patient Participation Group

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# Disclaimer

This is currently being recorded to allow greater access.

Please DON'T ask any personal medical questions.



facebook®



 YouTube

# AIMS

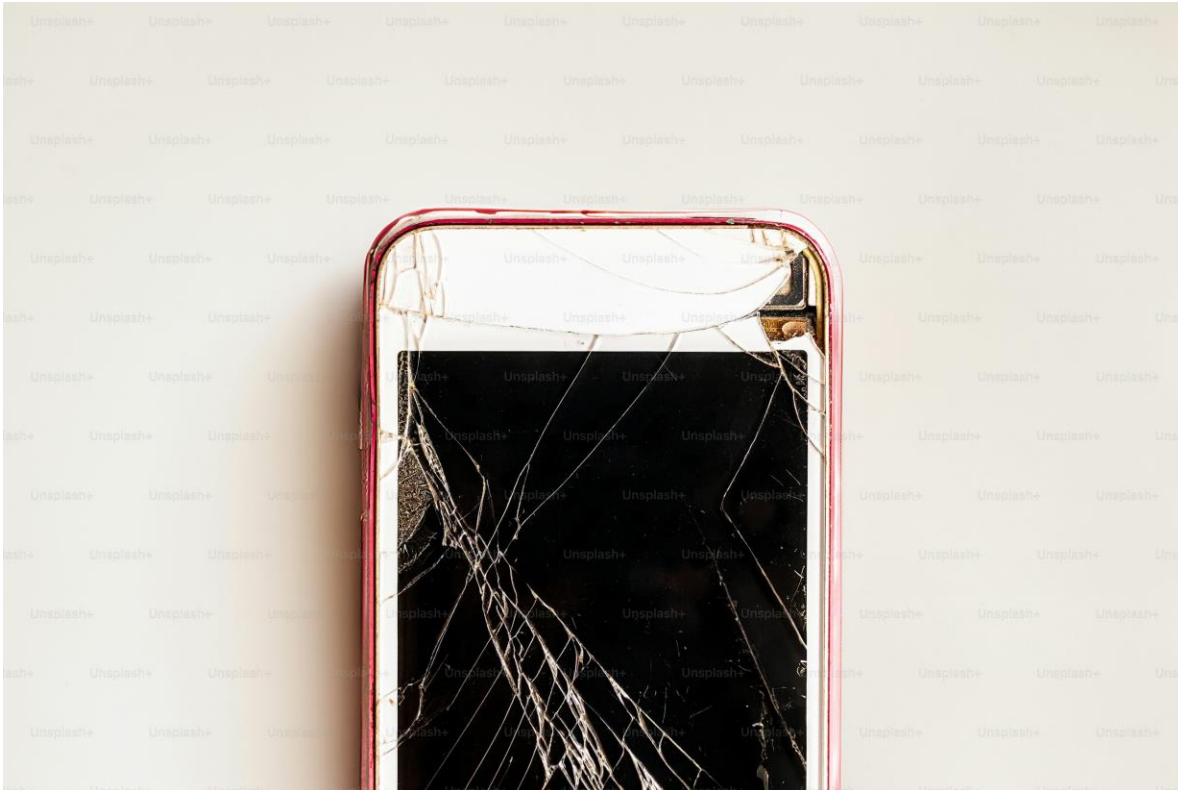
- 1) Introduction and welcome
- 2) General updates
- 3) Update on new practice clinical staff and building plans
- 4) Macmillan Coffee morning
- 5) Death certification update
- 6) Thank you and close.



# Patient Participation Group

- Help patients take more responsibility for their health
- Contribute to the continuous improvement of services and quality of care at the Practice
- Improved communications between the Practice and its patients and promote patient needs and aspirations
- Provide practical support for the practice and help to implement change

# Patient Participation Group



- Shortened phone message
- Practice leaflet in progress!

# Patient Participation Group

**We will be closed from 1pm on these dates:**

Wednesday 10th July 2024

Thursday 5th September 2024

Tuesday 1st October 2024

Wednesday 12th March 2025

# Staff updates



Dr Elaine  
Kirk



Debby  
Harvey



# Staff updates



Hannah  
Taylor



Dr Nicola  
Cottle



# Building updates



Increase in room capacity:

New phlebotomy room

New consultation room

Plans for improved telephone room

# Macmillan 'coffee' morning



Plan for a raffle

Run in the morning in the waiting area

Contribution of gifts or to help run



## Current system

Expected death

Practice doctor can complete  
death certification

Death certificate to family  
member



## New system

### Expected death

Discussed with medical examiner

Death certificate signed by  
both GP and medical examiner

Medical examiner pass the  
signed death certificate to the  
registrar





## Key differences

Up to 5 working days

Medical Examiner passes on  
the death certification to the  
registrar





## Who are the medical examiners?

### Medical Examiners (ME)

Independent doctors

Aim to identify any lessons

May get in contact with the  
family members

New legal requirement



**Work already done**

**Pilot medical examiner  
programme**

**May be delays**

**Please contact us if you need  
this completed quickly  
(religious reasons)**





## Summary

Monday 9th September

Medical Examiner will be contacted  
for all expected deaths

All death certificates will then be  
signed by two doctors. One within  
the practice and the medical  
examiner

# Summary

- 1) Updates
- 2) Practice clinical staff
- 3) Building plans
- 3) Macmillan Coffee morning
- 4) Death certification update
- 5) Thank you and close.

